

## BACKGROUND

This policy has been developed in order to provide customers with the opportunity to visit Council tourist parks with their small dog/pet.

## OBJECTIVE

The main objective of this policy is to provide clear guidelines to customers utilising Wollongong City Tourist Parks who wish to bring their dog/pet with them during their stay on a caravan and camping site.

## POLICY STATEMENT

This policy aims to ensure that customers have the opportunity to utilise Council tourist parks by allowing small dogs/pets to travel with their owners whilst ensuring the safety and comfort of other users of the parks are not compromised.

## STATEMENT OF PROCEDURES

- 1 Council welcomes dogs and pets to all three of its parks, that meet the following criteria:
  - a Dog/pet access to Tourist Parks applies during the Off Season only, as defined by the Fees and Charges Schedule.
  - b The dog/pet is to be no more than approximately 10kg in weight.
  - c Dog/pet owners agree that restricted and dangerous breeds of dogs/pets will not be accepted.
  - d Dog/pet owners must not allow a dog/pet suffering from a contagious disease, skin irritation or parasitic infection to enter the Park.
  - e Dog/pet owners must contact the Park of their choice directly prior to booking and/or arrival, to request pre-approval from the Park Manager for a dog/pet to enter the Park and for a booking of this nature to be accepted.
  - f Entry to the Park is conditional upon acceptance and adherence to the terms and conditions of the Dog/Pet Owner Agreement. Therefore, the Dog/Pet Owner Agreement must be read, understood and signed by dog/pet owner when completing booking or at arrival.
  - g A maximum of one dog/pet per person to a maximum of two dogs/pets per site, is allowed.
  - h Designated areas within each Tourist Park have been allocated as dog friendly sites. These sites will be the only sites used for such purposes. Pets other than dogs, that meet the above criteria, may be accommodated on any tourist or holiday van site.
  - i A dog is not permitted in cabins, ensuite caravan and camping sites or in holiday van sites, unless they are a certified assistance animal under the Companion Animals Act 1998. Park Managers may request reasonable proof that the animal is an assistance animal as defined under the Act.
- 2 Whilst at the Tourist Park the dog/pet owner must ensure:
  - a The dog/pet is supervised at all times and is not left unattended within the Park, including the caravan and camping site allocated to the dog/pet owner for their stay. If travelling alone, the dog/pet may be left unattended for short periods of time to allow the owner to attend the amenities. During this time the pet/dog must be restrained inside the caravan or tent.
  - b Any dog must be on-leash at all times within the Park, and the leash must not be more than two (2) metres in length.
  - c The dog/pet must only occupy the allocated site.
  - d The dog/pet must not enter common areas of the Tourist Park such as: the playground, the camp kitchen, amenities blocks, laundry facility, or reception area.
  - e Except when entering or exiting the Park via the designated pedestrian gate, the dog/pet must not be walked around the Park.
  - f The dog/pet must not be washed or cleaned anywhere within the Park. Likewise, any dog/pet related accessories, such as blankets etc must not be washed or cleaned within the Park.
  - g Dog/pet owners are completely responsible for the collection and disposal of their dog/pet's waste. Dog/pet owners must carry a bag suitable for dog/pet's faeces, and must remove and place dog/pet faeces in the bag, which is then sealed and disposed of in the designated rubbish bins.
  - h Dog/pet owners must be able to control their dog/pet by voice command or other means.
  - i Dog/pet owners are personally liable for any and all injuries or damage to person or property, or losses in relation to any actions by or as a result of their dog/pet.
  - j Dog/pet owners agree that the Park Manager reserves the right to evict any guests with a dog/pet that is considered to be noisy, disruptive, aggressive, or the subject of complaints from other guests.
  - k Dog/pet owners agree that they will be charged for costs associated with cleaning and/or repair of property, following any act or omission by dog/pet and/or their owner.

## SUMMARY SHEET

Responsible Division	Property and Recreation
Date adopted by Executive Management Committee	18 April 2017
Date of previous adoptions	21 April 2015, 6 May 2014
Date of next review	April 2020
Responsible Manager	Commercial Business Manager
Authorised by	Manager Property and Recreation